



From \$ 3,605 per person

## Hellenic Flavors 12 days, 10 nights – Athens, Crete & Santorini

### Your Itinerary Includes

- ✈ All Inter-island transportation (airline and or ferry)
- 🏨 2 Nights Hotel Accommodations in Athens
- 🏨 4 Nights Hotel Accommodations in Crete
- 🏨 4 Nights Hotel Accommodations in Santorini
- 🚗 All Round Trip Vehicle Transfers from airport or port / hotel
- 👤 A Semi - Private Half Day Athens Food Tour with an licensed English speaking guide
- 👤 A Private Half Day Walking Tour of Athens with an English Speaking Licensed Guide
- 👤 A Semi – Private Tastes of Crete cooking class including visit to the farmer’s market, instruction, lunch and round trip vehicle transfers (Class only on selected days)
- 👤 A Semi – Private Places, Faces and Flavors of Crete tour including visit to the Akrotiri Peninsula, lunch and round trip vehicle transfers (Visit only on selected days)
- 👤 A Semi-Private Santorini Sailing Excursion including cocktails, barbecue dinner and round trip transfers
- 🍳 Breakfast Daily
- 🎫 All entrance fees and taxes for your Walking tour and Hike
- 🏨 All hotel taxes, local taxes and service fees excluding occupancy tax



# Hellenic Flavors – 12 Days, 10 Nights – Athens, Crete & Santorini

## Day 1 – Athens

Pack your bags, you are off to Greece!

## Day 2 – Athens

Welcome to Athens! Upon arrival at Eleftherios Venizelos International Airport, you will be greeted by your Hellenic Holidays transfer representative, who will drive you to your hotel. Enjoy the remainder of your day exploring Athens. You might stroll the old neighborhoods of Plaka, which mingle old & new Athens or explore the vibrant neighborhoods of Monastiraki and Kolonaki.

## Day 3 – Athens (B)

After breakfast, your day will begin with your semi – private Athens Food Tour. Along with your English speaking licensed guide, you will visit various specialty food shops and discover another side of Athens where a kaleidoscope of colors, smells, tastes and textures await. Join us as we embark on a culinary journey and a delightful world of senses!

## Day 4 – Athens / Crete (B)

After breakfast, your day will begin with your private half day walking tour. Along with your English speaking licensed guide, you will visit the Acropolis and the temples of the Parthenon, the Erechtheion and the Athena Nike. The tour will conclude with a visit to the Acropolis Museum. After your tour, your Hellenic Holidays transfer representative, will pick you up from your hotel and drive you to the airport for your short flight to Crete. Upon arrival, you will be greeted and driven to your hotel. Chania is one of those rare cities in Greece, which is a mosaic of cultures, and history. Venetian influences as well as Jewish and Roman are evident through the various neighborhoods of Chania. Be sure to try our restaurant recommendations and sample some of Crete's finest cuisine.

## Day 5 – Crete (B)

Today you will begin your culinary journey with your Tastes of Crete cooking class. This creative market to table activity highlights the simple, seasonal foods of Crete. It features a visit to the lively local market, with tastings followed by hands on instruction and lunch. Accompanied by a knowledgeable guide, guests discover how to prepare a number of Cretan dishes under the directions of a local cook. Our fun experience culminates at the table where together, drinking Cretan wines, we will enjoy the food and the company.

## Day 6 – Crete (B)

After breakfast, your journey in Crete will continue with your Places, Faces and Flavors of Crete Tour. Your tour will showcase organic olive oil and wine. Your journey will continue as you visit the studio of a known ceramist. Your journey will end along the foothills of the White Mountains for a delicious rustic – meal at a family – run tavern.

**2019 Prices for this itinerary start on April 22, 2019 from \$ 3,605 per person based on double occupancy.**

## Day 7 – Crete (B)

Your day is at leisure. You might consider a day trip to the Balos Beach lagoon for a day of relaxation. Leaving the port of Kissamos toward Gramvousa exploring the area and then arriving at Balos Beach for a day or swimming in the shallow turquoise waters of the lagoon.

## Day 8 – Crete / Santorini (B)

Off to Santorini! Your Hellenic Holidays transfer representative will drive you to the port of Heraklion where you embark on a 2 hour sail aboard a high speed ferry to Santorini. Santorini is most known for its breathtaking views of the red and brown layers of volcanic ash that makes its famous cliffside. You will be driven to your hotel overlooking the majestic caldera. Spend the rest of the day enjoying the romantic atmosphere of the island. Perched on a cliff with breathtaking views of the sunsets and the sea below creates the perfect setting for the next few days.

## Day 9 – Santorini (B,D)

After breakfast Your off to your Santorini Cooking Class. Georgia Tsara gives an introductory lecture to the cuisine of the Cycladic Islands and particularly of Santorini, as well as, to the unique local products of our island. With more than 300 days of sunshine and its rich volcanic soil, the island yields a bounty of unusual indigenous herbs and vegetables. White eggplant, capers and caper leaves, fava (small yellow peas), exquisite baby tomatoes - all grown virtually without water.

## Day 10 – Santorini (B)

After breakfast enjoying caldera views, your morning is at leisure. In the early afternoon, you will be driven to the port of Vlihada or Ammoudi where you will embark on the sailing trip that we have arranged. You will sail to the Red and White beaches, the Venetian Lighthouse and the Sulphur Springs. During these visits, you will have the opportunity to swim and snorkel. You will then sail to a secluded bay where while you swim or relax, a lavish steak and seafood barbecue with many appetizers and salads is being prepared for you to enjoy.

## Day 11 – Santorini (B)

Your last day in Santorini. You might consider visiting the famous village of Oia. In the afternoon, enjoy an exquisite tasting experience under the guidance of our experienced sommelier, and embark on a tour you will always remember. Santorini Wine Roads will allow you to comfortably experience the island's unique wine culture in a tour carefully designed to accommodate even the most demanding oenophile. During this tour you will visit 3 wineries and be introduced to 15 different styles of wines.

## Day 12 – Santorini / Athens / Home

Your Hellenic Holidays transfer representative will drive you to the airport for your short flight to Athens connecting to your flight home.

**Key: (B)** Breakfast, **(L)** Lunch, **(D)** Dinner

**(Note:** The itinerary we have created above is flexible and can be tailored along with the destinations and activities offered. It represents a sample of the many alternatives that we offer.

**Customize this Journey:** If you would like to customize this itinerary and create a Tailor-Made Journey for you and your companion, please e-mail us or speak to your favorite travel professional.



[www.hellenicholidays.com](http://www.hellenicholidays.com)

# Terms & Conditions

## 1. RESERVATION PROCESS

### 1.1 Reservation Process for a Hellenic Holidays Tailor-Made Vacation, Cost Saver Vacation, Cruise or Villa Rental:

Once you have approved your Tailor - Made vacation, Cost Saver Vacation, Cruise or Villa Rental proposal, the next step in the process is the completion of the registration form. Please complete the form and return it back with copies of your passports. A non - refundable retainer in the amount of \$250 per person and deposit of \$ 800 per person (\$300 per person of the deposit is non-refundable) are required to proceed with the construction of your Tailor - Made Vacation, Cost Saver Vacation or Villa Rental. All payments are credit toward the cost of your Tailor - Made Vacation, Cost Saver Vacation or Villa Rental. If travel dates are within 60 days of this reservation request, full payment is required to proceed with services. The receipt of your retainer, deposit and / or final payment will indicate that you have read these Terms and Conditions, and that you have agreed to them. Late reservations (those received less than 30 days prior to departure) will be charged an additional \$100 on the final invoice to cover addition costs.

## 2. TAILOR – MADE DEPOSIT AND FULL PAYMENT POLICY

**2.1 Tailor-Made Payment Schedule:** An \$800 per person deposit (\$300 per person is NON refundable) is required to proceed with your booking. Your retainer will additionally be applied toward your trip. Your final payment is due 60 days prior to departure. If you wish to purchase additional services from Hellenic Holidays as you travel, your signature on your registration form authorizes us to charge your credit card for the agreed upon cost of those services as well as any change fees that may apply. Payments must be made in U.S. funds by personal or company check, bank check, cash, or credit card (American Express, VISA, MasterCard and Discover). Please make checks payable to Hellenic Holidays, Inc. Failure to provide full payment according to above outlined schedules will result in cancellation of your Hellenic Holidays Tailor-Made Vacation and NO refund of payments made to date will be provided by Hellenic Holidays.

**2.2 Tailor-Made Vacation Cancellation/Refund Policy:** All cancellation and refund requests must be received in writing by Hellenic Holidays. Cancellation or refund dates are computed from the date of receipt of written notification. All cancellations are subject to an administration fee of \$175 per person if received 90 days or more prior to departure or sailing date, \$350 per person if received between 89 to 29 days, 75 % of tour price if received 28 -10 days and non-refundable if 9 days or less. Additionally, any cancellation fees imposed by the respective hotels, airlines, tour companies and cruise lines will be charged. Hellenic Holidays must normally make substantial payments to suppliers far in advance of the scheduled departure date. Hellenic Holidays does not guarantee recovery of any or all of the advance payments made and our best efforts to recover these payments will not include the institution of any legal proceedings in foreign jurisdictions. In addition, Hellenic Holidays is not responsible and will not refund any additional expenses you may have incurred should a trip be canceled (i.e. purchase of non-refundable airline tickets, visa fees, equipment or additional accommodations). We are not responsible for any costs incurred to travel delays, flight cancellations, or sickness.

## 3. COST SAVER VACATION DEPOSIT and FULL PAYMENT

**3.1 Cost Saver Vacation Payment Schedule:** An \$800 per person deposit (\$300 per person is NON refundable) is required to proceed with your booking. Your retainer will additionally be applied toward your trip. Your final payment is due 60 days prior to departure. If you wish to purchase additional services from Hellenic Holidays as you travel, your signature on your registration form authorizes us to charge your credit card for the agreed upon cost of those services as well as any change fees that may apply. Payments must be made in U.S. funds by personal or company check, bank check, cash, or credit card (American Express, VISA and MasterCard). Please make checks payable to Hellenic Holidays, Inc. Failure to provide full payment according to above outlined schedules will result in cancellation of your Hellenic Holidays Cost Saver Vacation and NO refund of payments made to date will be provided by Hellenic Holidays.

**3.2 Cost Saver Vacation Cancellation / Refund Policy:** All cancellation and refund requests must be received in writing by Hellenic Holidays. Cancellation or refund dates are computed from the date of receipt of written notification. All cancellations are subject to an administration fee of \$175 per person if received 90 days or more prior to departure or sailing date, \$350 per person if received between 89 to 29 days, 75 % of tour price if received 28 -10 days and non-refundable if 9 days or less. Additionally, any cancellation fees imposed by the respective hotels, airlines, tour companies and cruise lines will be charged. Hellenic Holidays must normally make substantial payments to suppliers far in advance of the scheduled departure date. Hellenic Holidays does not guarantee recovery of any or all of the advance payments made and our best efforts to recover these payments will not include the institution of any legal proceedings in foreign jurisdictions. In addition, Hellenic Holidays is not responsible and will not refund any additional expenses you may have incurred should a trip be canceled (i.e. purchase of non-refundable airline tickets, visa fees, equipment or additional accommodations). We are not responsible for any costs incurred to travel delays, flight cancellations, or sickness.



## Terms & Conditions - continued

### 4. VILLA RENTAL DEPOSIT AND FULL PAYMENT

**4.1 Villa Rental Deposit and Payment Schedule:** A \$1,000 per person deposit (\$300 per person is NON refundable) is required to proceed with your booking. Your retainer will additionally be applied toward your trip. Your final payment is due 60 days prior to departure. If you wish to purchase additional services from Hellenic Holidays as you travel, your signature on your registration form authorizes us to charge your credit card for the agreed upon cost of those services as well as any change fees that may apply. Payments must be made in U.S. funds by personal or company check, bank check, cash, or credit card (American Express, VISA and MasterCard). Please make checks payable to Hellenic Holidays, Inc. Failure to provide full payment according to above outlined schedules will result in cancellation of your Hellenic Holidays Villa Rental Vacation and no refund of payments made to date will be provided by Hellenic Holidays.

**4.2 Villa Rental Cancellation/Refund Policy:** All cancellation and refund requests must be received in writing by Hellenic Holidays. Cancellation or refund dates are computed from the date of receipt of written notification. All cancellations are subject to an administration fee of \$175 per person if received 90 days or more prior to departure or sailing date, \$350 per person if received between 89 to 29 days, 75 % of tour price if received 28-10 days and non-refundable if 9 days or less. Additionally, any cancellation fees imposed by the respective hotels, airlines, tour companies and cruise lines will be charged. Hellenic Holidays must normally make substantial payments to suppliers far in advance of the scheduled departure date. Hellenic Holidays does not guarantee recovery of any or all of the advance payments made and our best efforts to recover these payments will not include the institution of any legal proceedings in foreign jurisdictions. In addition, Hellenic Holidays is not responsible and will not refund any additional expenses you may have incurred should a trip be canceled (i.e. purchase of non-refundable airline tickets, visa fees, equipment or additional accommodations). We are not responsible for any costs incurred to travel delays, flight cancellations, or sickness.

### 5. CRUISE DEPOSIT AND FULL PAYMENT POLICY

**5.1 Cruise Deposit and Payment Schedule:** An \$800 per person deposit (\$300 per person is NON refundable) is required to proceed with your booking. Your retainer will additionally be applied toward your trip. Your final payment is due 60 days prior to departure. If you wish to purchase additional services from Hellenic Holidays as you travel, your signature on your registration form authorizes us to charge your credit card for the agreed upon cost of those services as well as any change fees that may apply. Payments must be made in U.S. funds by personal or company check, bank check, cash, or credit card (American Express, VISA and MasterCard). Please make checks payable to Hellenic Holidays, Inc. Failure to provide full payment according to above outlined schedules will result in cancellation of your Hellenic Holidays Cruise Vacation and no refund of payments made to date will be provided by Hellenic Holidays.

**5.2 Cruise Cancellation/Refund Policy:** All cancellation and refund requests must be received in writing by Hellenic Holidays. Cancellation or refund dates are computed from the date of receipt of written notification. All cancellations are subject to an administration fee of \$175 per person if received 90 days or more prior to departure or sailing date, \$350 per person if received between 89 to 29 days, 75 % of tour price if received 28-10 days and non-refundable if 9 days or less. Additionally, any cancellation fees imposed by the respective hotels, airlines, tour companies and cruise lines will be charged. Hellenic Holidays must normally make substantial payments to suppliers far in advance of the scheduled departure date. Hellenic Holidays does not guarantee recovery of any or all of the advance payments made and our best efforts to recover these payments will not include the institution of any legal proceedings in foreign jurisdictions. In addition, Hellenic Holidays is not responsible and will not refund any additional expenses you may have incurred should a trip be canceled (i.e. purchase of non-refundable airline tickets, visa fees, equipment or additional accommodations). We are not responsible for any costs incurred to travel delays, flight cancellations, or sickness.

### 6. SUPPLEMENTAL INFORMATION

**6.1 Cancellation Insurance:** It is the traveler's responsibility to protect his or her purchases. Travel Insurance is strongly recommended and in particular cancel for any reason insurance. Hellenic Holidays may provide information on optional trip cancellation insurance. Please contact Hellenic Holidays for information on cancellation insurance.

**6.2 Limits on Hellenic Holidays Responsibility:** Hellenic Holidays, Inc. and/or its subsidiaries and agents ("Hellenic Holidays") act only as an agent for the hotels, villas, restaurants, airlines, bus companies, ship lines, owners or contractors providing accommodations, transportation providers, or other service providers ("suppliers"). By acceptance of any Hellenic Holidays Vacation, receipts, or tickets, the Hellenic Holidays client agrees that Hellenic Holidays assumes no liability for any loss, injury or damage to a person or property, or otherwise any connection with any accommodations, transportation, or other service, resulting directly or indirectly from any acts of co-travelers, suppliers, nature, or dangers, delays, cancellations, and incidents related to the sea or weather conditions, health related problems before, after, or during the tour, fire, breakdown in machinery or equipment, acts of government or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, terrorist attacks, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or custom regulations, defaults, delays or cancellations or changes in itinerary or schedules, or from any causes beyond the control of Hellenic Holidays or for loss or damage resulting from insufficient, or improperly issued passports, visas or other documents, and that Hellenic Holidays assumes no liability sustained or incurred by a Hellenic Holidays client as a result of any foreign causes and is not liable for defaults or breach of contract of those persons, suppliers, or companies not directly under the control of Hellenic Holidays. Hellenic Holidays reserves the right to substitute hotels or villas or cruise lines with best available alternatives and make any changes in the itinerary where deemed necessary or caused by airline or ferry schedules, or other reasons. Land transportation is provided in accordance with the itinerary by private bus, minibus, or licensed cars, depending on the itinerary and the size of the group. By embarking on his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected.



# Disclaimer & Policies

## 1. TAILOR-MADE VACATIONS DESCRIPTIONS

**1.1 Hellenic Holidays Tailor-Made Vacations:** Hellenic Holidays (referred to as HH from here throughout this document) will create bespoke (tailor-made) vacations tailored to the needs and preferences of our guests. HH bespoke vacations provides the opportunity to choose from a range of destinations, hotels, villas, and activities. These trips are generally offered without an escort, but can also include a HH escort upon request and additional cost.

**1.2 Hellenic Holidays Tailor-Made Vacation Pricing:** HH bespoke vacation pricing include only those items listed on your HH proposal and may vary significantly based on request. Prices generally include hotel and/or villa accommodations as noted in your proposal, meals as specified, guided and or private sightseeing and other activities / excursions as noted in your proposal, as well as land, sea, and air transportation within Greece and or Turkey as noted in your itinerary, a HH final itinerary for selected additional activities, restaurant selections and helpful tips and all hotel taxes and fees. HH bespoke vacations do NOT include: international airfare to and from Greece and or Turkey, unless otherwise noted; baggage handling; nominal/variable city tax (collected by a hotel) if applicable; meals other than as specified in your proposal; alcoholic and other beverages; personal expenses such as phone calls, laundry, passport and visa fees, vaccinations, and any other optional and incidental expenses.

## 2. COST SAVER VACATION DESCRIPTIONS

**2.1 Hellenic Holidays Cost Saver Vacations:** Hellenic Holidays (referred to as HH from here throughout this document) has created value oriented (Cost Saver) Vacations tailored to the needs and preferences of our guests. HH Cost Saver Vacations have pre chosen destinations, hotels, and activities.

**2.2 Hellenic Holidays Cost Saver Vacation Pricing:** HH Cost Saver Vacation pricing include only those items listed on your HH proposal. Prices generally include hotel accommodations as noted in your proposal, meals as specified, guided sightseeing and other activities / excursions as noted in your proposal, as well as land, sea, and air transportation within Greece and or Turkey as noted in your itinerary. HH Cost Saver vacations do NOT include: international airfare to and from Greece and or Turkey, unless otherwise noted; baggage handling; nominal/variable city tax (collected by a hotel) if applicable; meals other than as specified in your proposal; alcoholic and other beverages; personal expenses such as phone calls, laundry, passport and visa fees, vaccinations, and any other optional and incidental expenses.

## 3. VILLA RENTAL DESCRIPTIONS

**3.1 Villa Rental and Hellenic Holidays Tailor-Made Vacations that include a Villa Rental:** HH will arrange Villa Rentals or bespoke vacations that include a Villa Rental tailored to the needs and preferences of our guests. HH bespoke vacations provides the opportunity to choose from a range of destinations, hotels, villas, and activities. These trips are generally offered without an escort, but can also include a HH escort upon request and additional cost.

**3.2 Hellenic Holidays Pricing for Villa Rental and Tailor-Made Vacations that Include a Villa Rental:** HH bespoke vacation pricing include only those items listed on your HH proposal and may vary significantly based on request. Prices generally include villa accommodations as noted in your proposal, meals as specified, guided and or private sightseeing and other activities / excursions as noted in your proposal, as well as land, sea, and air transportation within Greece and or Turkey as noted in your itinerary, a HH final itinerary for selected additional activities, restaurant selections and helpful tips and all hotel taxes and fees. HH bespoke vacations do NOT include: international airfare to and from Greece and or Turkey, unless otherwise noted; baggage handling; nominal/variable city tax (collected by a hotel) if applicable; meals other than as specified in your proposal; alcoholic and other beverages; personal expenses such as phone calls, laundry, passport and visa fees, vaccinations, and any other optional and incidental expenses.



## Disclaimer & Policies - continued

### 4. CRUISE DESCRIPTIONS

**4.1 Hellenic Holidays Cruise Vacations:** Hellenic Holidays arranges cruise vacations using hand-picked cruise suppliers. In addition to the Hellenic Holidays Terms & Conditions, guests traveling on a cruise vacation are subject to the policies outlined in the Terms & Conditions of the individual cruise company that has been booked for them.

**4.2 Hellenic Holidays Cruise Pricing:** Hellenic Holidays cruise vacation pricing are typically 'cruise only' rates, unless otherwise specified in your proposal. The price of the cruise vacation includes only those items listed in your cruise vacation proposal and the cruise itinerary that you have chosen, as provided by the relevant cruise company. If you have also included HH add-ons, the items included will be listed in your proposal. The following items are not included in your Hellenic Holidays Cruise Vacation (unless otherwise specified): international airfare to and from Greece and or Turkey, unless otherwise noted; baggage handling; nominal/variable city tax (collected by a hotel) if applicable; meals other than as specified in your proposal; alcoholic and other beverages; personal expenses such as phone calls, laundry, passport and visa fees, vaccinations, and any other optional and incidental expenses. Please note as per each individual cruise company's terms and conditions, as applicable, if oil prices move as per the cruise company's applicable definition, Hellenic Holidays reserves the right to charge our guest's credit card an amount equal to the amount indicated in the cruise company's terms and conditions, if any. Your signature attests that you authorize Hellenic Holidays to proceed with such a charge, as applicable, without any further required credit card authorization.

### 5. MISCELLANEOUS INFORMATION

**5.1 Payment:** U.S. dollar payments or any non-Euro denominated currency payments will be converted to Euro upon receipt. If Value Added Tax or Municipal Tax for Hellenic Holidays, its subsidiaries, or its vendors increases between the time of this agreement and the time the guests travel to Greece and or Turkey, HH reserves the right to unilaterally increase the total price of the travel package proportionately in order to reflect such tax increase, and therefore guests will wholly assume the cost of such an increase, if applicable. In the event a refund is provided, currency conversion costs and expenses associated with exchange rate fluctuations will be subtracted from such refund. Additionally, it is impossible to foreshadow accurately fluctuations in exchange rates or increases to the cost element of your travel arrangements such as airfare, fuel, airport charges, entrance fees, and other service providers' tariffs. In the event of such fluctuations or increases affecting the prices which we pay for transportation, entrance fees, and services generally, we reserve the right to adjust our prices as may be necessary at any time up to your departure. This tour is based on (2) passengers in double occupancy. If the number of travelers changes, the cost will change also. In addition, if the dollar depreciates more than 5%, we reserve the right to debit your account for additional costs up to 10 business days after receipt of final payment. Further, the price of each travel package is based on the given proposal and service list, including specific hotels for travel during the time you requested. Note: Services have NOT been confirmed pending your approval of our vacation blueprint. All services are based on availability at the time of booking, thus prices may need to be adjusted as travel dates are determined and services are confirmed. Accommodations in our recommended packages have been chosen in consultation with you to reflect your needs and preferences for charm, service, location and cost.

**5.2 Passports and Visas for Greece and other EU countries:** U.S. and Canadian citizens may enter Greece for up to 90 days for tourist or business purposes without a visa. The passport should be valid for at least six months of remaining validity beyond the period of stay. Non-US or Canadian citizens should contact Hellenic Holidays or the appropriate Greek consulate for information on necessary documents required. The above information on entry and exit requirements (for Greece) has been confirmed with the local authorities and the US Department of State. However, these requirements are subject to change at any time. It is the traveler's responsibility to check with the equivalent embassy and its consulates for up-to-date information.

**5.3 Passports and Visas for Turkey:** U.S. and Canadian citizens need a passport and visa to travel to Turkey. If you are traveling as a tourist, you can purchase three month-multiple entry e-visas via the website [www.evisa.gov.tr](http://www.evisa.gov.tr) and stay in Turkey up to 90 days within 6 months starting from the first entry date. Non-US or Canadian citizens should contact Hellenic Holidays Greece or the appropriate Turkish consulate for information on necessary documents required. The above information on entry and exit requirements (for Turkey) has been confirmed with the US Department of State. However, these requirements are subject to change at any time. It is the traveler's responsibility to check with the equivalent embassy and its consulates for up-to-date information.



## Disclaimer & Policies - continued

### 5. MISCELLANEOUS INFORMATION

**5.4 Change of Services Policy:** All requests for deviation from the accepted proposal must be submitted in writing. In addition, once services are booked any requested changes will incur a processing fee of \$100 plus any cancellation fees charged by suppliers and or vendors. For example, once Domestic Greek or Turkish Air and ferry tickets have been issued, changes may incur penalties imposed by the carrier.

**5.5 Itinerary Changes:** As travel arrangements are made far in advance and unforeseen circumstances may require last minute adjustments, we reserve the right to change the itinerary for any reason at any time. In addition, all sailing itineraries are weather permitting.

**5.6 Luggage Requirements of Domestic Greek and or Turkish Airlines:** If your itinerary includes domestic flights in Greece or Turkey, be aware that the baggage allowance for international flights is generally greater than the allowance for domestic flights. Contact us for additional information.

**5.7 Hotel and Villa Accommodation Bed Arrangements:** Double or Queen bedded rooms are provided in most situations unless otherwise noted. Hotel and Villa accommodations for Hellenic Holidays Tailor-Made Vacations will vary subject to availability.

**5.8 Booking a Hotel for Early Arrival or Late Departure:** Generally hotel rooms will be available between approximately noon and 3pm, and are to be vacated between 10 am and noon, irrespective of your arrival or departure times, unless we have stated otherwise. Should you wish your room to be ready prior to noon on your day of arrival or available after 10 am for an afternoon or evening departure, it is possible to reserve the room at the time of booking at a cost no greater than the extra night price.

**5.9 Traveling with children:** If you are travelling with young children, it is important to note that child seats are not provided for transfers and the legislation varies between Greece and Turkey. If you specifically require a car seat, we advise you to either take your own with you, or contact Hellenic Holidays, and we will do our utmost to try and arrange this for you - there may well be an additional charge for this.

**5.10 Vacations and Activities – General Health Requirements:** Hellenic Holidays Activities and or Vacations may not be suitable if you have any disability or have reduced mobility (including being confined to a wheelchair). Therefore, in the interest of safety and comfort for all as a whole, you must be fit enough to participate or alternatively you must have an able bodied companion to assist you throughout your vacation and or activity. Please note that some of the featured touring itineraries may involve early starts and long days, with substantial travel between featured sites and destinations. As vehicle and road standards may not be comparable to that of the United States, please keep this in mind when considering any personal health concerns, as well as your general comfort.

**5.11 Gratuities:** Gratuities to escorts, tour guides, drivers, transfer personnel, hotel staff and travel consultants is left to the discretion of the guests and is not included. Gratuities for cruise staff is pooled and suggested gratuities can be advised.

